

## Appendix 13

Police nil representation





Your reference:

Our reference:

Date: 1 August, 2018

LICENSING TEAM  
LEVEL 6 ALEXANDRA HOUSE  
10 STATION ROAD  
LONDON  
N22 7TR

## Metropolitan Police Service

*Licensing*  
Quicksilver Patrol Base  
Western Road  
Wood Green  
N.22 6UH

Tel: 0203 – 276 -0150

Dear Mrs Barrett

### Re: Application for a Review of a Premises Licence

**Live Nation (Wireless 2017), Finsbury Park, Green Lanes, London N4**

With reference to the above application we have no representations to make at this moment in time.

If you require further information please do not hesitate to contact me on the above telephone number.

Yours Sincerely

Mark Greaves  
Licensing  
Quicksilver Patrol Base



## Appendix 14

Overview & Scrutiny recommendations following Finsbury Park Events Review



**Finsbury Park Events Scrutiny Project – Conclusions and recommendations of Overview and Scrutiny Committee, responses and updates to recommendations**

<b>Overall comments on the report</b>			
	The Council welcome this report as a positive contribution to addressing the needs of the local community while major events are held in Finsbury park. The programme of major events for the summer of 2016 is currently being devised and the actions taken in view of the recommendations made by the Committee will positively contribute to the running of those events.		
	<b>Recommendation</b>	<b>Response (Agreed / Not agreed / Partially agreed)</b>	<b>Who and when</b>
	<b>Update – Current Progress, March 2016</b>		
<b>1</b>	The Cabinet Member for Environment is recommended to work with the Council's Communications Team to develop a communication plan providing stakeholders, in Haringey, Hackney and Islington, with greater transparency about how income from events held in Finsbury Park is used. This should include circulating information at the end of September, the end of event season*, to:	Agreed  We recognise that there is scope for improving communication regarding the positive outcomes of major events, especially across borough boundaries and welcome this recommendation.  It is proposed that an annual report is produced.	Cabinet Member for Environment and Head of Direct Services  End of December
<b>(a)</b>	Confirm how much money is generated from events held in Finsbury Park;	Agreed	A communications plan has been developed for the year with focus on how event information is communicated to residents, businesses and stakeholders.  In March a leaflet was distributed to approximately 13,000 residents and businesses around Finsbury Park informing them of all the points recommended by the Committee – how event income is ring fenced and spent, how people can contribute to decisions on income spend and recent improvements.
<b>(b)</b>	Make clear that all income from events is ring fenced back to the parks budget;	Agreed	This will become an annual report to be distributed at the end of September.
<b>(c)</b>	Identify how local residents, businesses and	At this point in the year we	

	<p>ward councillors can contribute to decisions on how income from events in spent, including work in other local parks;</p> <p>Provide information on how money from previous years has been spent, including updates on projects and improvements.</p> <p>(*In view of the timing of this scrutiny report, for 2015, it is recommended that this information is shared with local stakeholders as quickly as possible.)</p>	<p>would be seeking priorities for spend against the following year's income. Will be seeking expressions with (annual report)</p> <p>Agreed</p>	
<p><b>2</b></p>	<p>The Head of Direct Services is recommended to develop a Frequently Asked Questions document for Finsbury Park Events. This should be made available online via the Council's website  <a href="http://www.haringey.gov.uk/finsbury-park">http://www.haringey.gov.uk/finsbury-park</a> by the end of December 2015 with consideration given to how this information could be used to develop the communication plan (recommendation 1 above).</p>	<p>Agreed</p> <p>As above this is a welcome recommendation to improve all aspects of communication around major events.</p>	<p>Head of Direct Services</p> <p>End of December</p> <p>Event FAQs are now available on the council's website – <a href="http://www.haringey.gov.uk/finsburyparkevents">www.haringey.gov.uk/finsburyparkevents</a></p> <p>These will be reviewed and updated in March and October each year.</p>
<p><b>3</b></p>	<p>To help manage the competing needs and options of different stakeholders, including those from neighbouring boroughs, the Cabinet Member for Environment is recommended to review the terms of reference for the Finsbury Park Events Stakeholder Group. This should be completed before the end of December 2015 with consideration given to:</p>	<p>Agreed</p>	<p>Cabinet Member for Environment and Head of Direct Services</p> <p>End of December</p> <p>The Terms of Reference for both groups has been developed and it is expected that the first meeting of both groups will take place in mid March.</p> <p>The stakeholder group for residents and local user groups will be Chaired by a Councillor and the stakeholder group for businesses will be officer led.</p>



(a)	Setting up two distinct groups – one for local residents and one for local business – to ensure feedback from both is used to help with event planning and to address local concerns around major events.			Membership of both groups is representative of all three boroughs.
(b)	A ward councillor from Harringay or Stroud Green being nominated as the Chair.			
(c)	Ensuring fair representation from all the groups participating.			
4	To ensure local stakeholders, including ward councillors and residents, in Haringey, Hackney and Islington, are aware of all the events that take place in Finsbury Park, the majority being community or charity based, the Head of Direct Services is recommended to work with the Assistant Director of Communications, to review how information about future events is shared electronically or otherwise) to ensure greater awareness of all events.	Agreed This recommendation is supported and a full 12 month Communication Plan is being developed. This will go live in January each year with regular updates across a variety of media channels.	Events & Partnerships Manager End of December	This is detailed in the Communications Plan.
5	The Committee welcomes the Council's commitment to review the way in which noise at Finsbury Park is monitored. It is recommended that the independent acoustic consultant's findings and any action to be taken by the Council as a result, be made available to all stakeholders, before the end of December 2015, to make the monitoring process more transparent and better	Agreed A public document will be published on the Council's website with recommendations. The full publication of this will be detailed in the Communications Plan.	Licensing Team Leader End of December	The review into noise monitoring of major events, by the independent acoustic consultant is currently ongoing. FAQs regarding the way noise is monitored has been developed and is currently on the Council's website

6	understood. Moving forward, it is recommended that as part of the process for developing an Event Management Plan further consideration should be given, by the various agencies and event promoters, to the location and design of speakers and stages to help minimise noise disturbance.	Agreed Will be included as part of the Safety Advisory Group discussions.	Licensing Team Leader Ongoing	This is ongoing and will be a matter of discussion at the individual event Safety Advisory Group Meetings as the year progresses.
7	The Head of Direct Services and Licensing Team Leader are recommended to work with the Feedback and Information Governance Team to review the process for logging event complaints. There should be one point of contact to: (a) enable appropriate and timely responses from the Council, event promoters and/or other agencies to complaints received from residents in Haringey, Hackney and Islington; (b) enable greater understanding of the issues raised; and (c) ensure lessons can be learnt from the feedback received.	Agreed	Head of Direct Services and Licensing Team Leader Easter 2016	The principal of one point of contact that is hosted by the council has been established with the major event organisers. The detail of how this will work will be developed with the event organisers and Islington and Hackney.
8	To ensure improvements are made in relation to crowd management, including security and stewarding, it is recommended that the Safety Advisory Group give consideration to the following issues when advising on future events:	Actions a – e will be included as part of the development of the Event Management Plan for each event.	Head of Direct Services and Licensing Team Leader Ongoing	These are ongoing and will be developed through the Safety Advisory Group Meetings for individual events as the year progresses.
(a)	The need for all relevant agencies to be in the control room during an event.	Agreed		
(b)	The security arrangements for both in and outside the park should be reviewed. This should include consideration of increased	Agreed		

	<p>police resource and importantly the use of more SIA accredited stewards who can work alongside council officers.</p> <p>(c) In addition to stewards receiving appropriate briefings from the event promoters' stewards should also receive a briefing from council staff to ensure local knowledge / information about the area is passed on.</p> <p>(d) Resources should be set asides to ensure stewards, working in pairs with suitable local knowledge, can provide a visible presence in local side roads, ensuring sign posting to public toilets, public transport and other local facilities.</p> <p>(e) The introduction of a robust three-stage entry system, using the existing site footprint, to improve ingress arrangements minimising the opportunity for anyone to enter the site without a ticket.</p>	<p>Agreed</p> <p>Agreed This item will also be incorporated as a condition of hire of the park.</p> <p>Agreed This will only be appropriate at major events of circa 45,000 attendance.</p>		
9	<p>The Head of Traffic Management is recommended to review Controlled Parking Zone (CPZ) arrangements to ensure they are appropriate for events held in Finsbury Park with consideration given to CPZ timings being consistent across the three boroughs during events.</p>	<p>Agreed Any recommendation to be implemented prior to first major event in 2016.</p>	<p>Head of Traffic Management June 2016</p>	<p>Subject to necessary permissions this will form part of the 2016/17 parking plan.</p>
10	<p>As part of the licensing process each event promoter should be asked to submit</p>	<p>Agreed</p>	<p>Head of Direct Services and Licensing</p>	<p>This will develop as the year progresses and events are confirmed.</p>

	<p>additional information, as part of their Event Management Plan, to explain how the take down and handover process will be managed and signed off. This should include information concerning the street cleaning (and bin collection) schedule for streets affected across Haringey, Islington and Hackney.</p>	<p>The street cleaning arrangements are currently split between four organisations. Consideration is currently being given to simplify this to one provider.</p>	<p>Team Leader Ongoing</p>	
<b>11</b>	<p>Following the take down, the Head of Direct Services is recommended to develop a recovery action plan. This should: (a) list any damage, recorded as part of the post event site inspection; (b) detail the repair work that's required (with costs); and (c) provide clear dates for the completion of each maintenance task. This information should be shared with stakeholders (making it clear that the cost of any damage is paid for by the event organiser, not the Council).</p>	<p>Agreed This will form part of the Communications Plan each year.</p>	<p>Head of Direct Services Following each major event</p>	<p>As above</p>
<b>12</b>	<p>To limit the impact events in Finsbury Park have on the local community it is recommended that:</p>		<p>Head of Direct Services</p>	<p>These items are all now implemented.</p>
<b>(a)</b>	<p>Summer holidays should continue to be excluded from any major event booking period and importantly Finsbury Park should be returned, and be in full use, before the start of the summer holidays;</p>	<p>Agreed Contained within the current Outdoor Events Policy.</p>		
<b>(b)</b>	<p>The number of events (five) and duration (a maximum of three days per event), allowed in the policy, should not be increased any further;</p>	<p>Agreed Contained within the current Outdoor Events Policy.</p>		

<b>(c)</b>	<p>Policy implementation should ensure in practice that no more than two successive weekends are used for major events between the end of the May half-term and the start of the summer holiday period, and that no more than two successive weekends are used after the summer holiday period until the end of September;</p>	<p>Agreed</p> <p>This will be included in our booking process.</p>		
<b>(d)</b>	<p>Any events held in Finsbury Park during September should be smaller (than the June/July events) with a maximum capacity of 20,000 to ensure better coordination with other events, such as football at the Emirates Stadium;</p>	<p>Agreed</p> <p>Events have taken place on this scale previously when there has been a home match at The Emirates with no major issues for public transport network.</p>		
<b>(e)</b>	<p>That events held on a Sunday should always finish no later than 10.00pm.</p>	<p>Agreed</p> <p>Contained within the current Outdoor Events Policy.</p>		
<b>13</b>	<p>The Committee notes that retailers selling tobacco are obliged to comply with various legislative measures and new national regulations that restrict the display of cigarettes and point of sale advertising to tobacco. With this in mind, and in addition to the licensing process for Finsbury Park, it is recommended that (a) it becomes a condition of hiring the park that any tobacco stalls should be as plain as possible (e.g. no</p>	<p>Agreed</p> <p>Will be made a condition of hire of the park for 2016.</p>	<p>Head of Direct Services and Licensing Team Leader</p>	<p>This now forms part of the standard contract for hire of the park.</p>

	bright colours or lights) to help prevent the promotion of smoking; and that (b) any evidence arising from this year's events in relation to tobacco products be reviewed by the Licensing Team Leader in advance of future events.	Evidence will be reviewed.		
<b>14</b>	The Cabinet member for Environment is recommended to develop a 3-5 year programme of events for Finsbury Park to enable all stakeholders to better prepare and plan for events.	Agreed Will work towards this to commence in 2017.	Cabinet Member for Environment and Head of Direct Services	Ongoing – research has commenced with Neighbouring Boroughs and also with other organisations that can assist the council in developing its approach.
<b>15</b>	In developing a 3-5 year events programme for Finsbury Park the Cabinet Member for Environment is recommended to give consideration to:	Agreed	Head of Direct Services Ongoing	As above in 14.
<b>(a)</b>	Delivering events that reflects the diversity of Haringey's population. This should include providing opportunities for local artists / bands to show case their talent during events held in Finsbury Park.	The hire of the park is subject to market demands particularly for major events. Therefore diversity must be considered across the commercial, charity and community events held across all parks.		
<b>(b)</b>	Using the expertise and knowledge from across the council to deliver a mixed and diverse range of events that help the Council to achieve objectives set out in the Corporate Plan.	Officers from across the council will work together to deliver this.		
<b>(c)</b>	The provision of event space for local community groups, charities and businesses to promote their work during events.	Where possible each major event will include opportunities for this to take place.		

<p><b>(d)</b></p>	<p>Encouraging more members of the public, including community groups and charities, to hold events in the park.</p>	<p>Council has a Community Events Project as part of the Priority 3 Programme. This will support the delivery of this recommendation.</p>		
<p><b>(e)</b></p>	<p>Working with event promoters to identify opportunities for work experience and volunteering.</p>	<p>The key to this is the early agreement of events and the 3 – 5 year programme.</p>		
<p><b>(f)</b></p>	<p>Working with event promoters to enable the Council and local Jobcenters to signpost, and help local residents gain skills required, for jobs that become available during events held in Finsbury Park.</p>	<p>As above.</p>		
<p><b>(g)</b></p>	<p>Working with event promoters to ensure local businesses have opportunities to take part in events, e.g. catering, and looking at how the Council can support local businesses overcome any barriers identified.</p>	<p>As above.</p>		
<p><b>(h)</b></p>	<p>Providing a discounted/lottery ticket scheme for local residents.</p>	<p>The delivery of this will be developed in conjunction with the event organisers and will vary dependent on the particular audience profile for individual events.</p>		





## Appendix 15

Wireless 2017 Safety Advisory Group Debrief



**Festival Republic SAG Debrief**  
**19<sup>th</sup> September 2017 – Civic Centre**

**Present:**

Daliah Barrett(LBH), Danny Singh LBH) Sarah Jones (Park Service), Paul Samuels (LT Buses), Stephen Priestley (LU Tubes), Nicky Hodgson (Festival Republic), Claire Armstrong (Festival Republic), Bruce Deville (LBH Hackney), Mark Burling (LBH Highways) Barry Lucas (LBI Highways), Tim Spears (Festival Republic), Rockwell Charles (LBH Noise), Andy Underwood (Met Police)

**Not present but on distribution list:** Frederico Fernandes, Sophie Sturgeon, Alan Palmer, Stacey Crump

Agenda Point	Minutes	Action Points
NH	<ul style="list-style-type: none"> <li>• FR Key 2017 Challenges: Clearance times of bus and tubes, road closure, and the events' capacity. We successfully ensured no customers were left behind, our percentage loadings for public transport were accurate and people actually got away earlier than had been predicted.</li> <li>• . The road closure times were extended by the last minute addition of the HVM. Will consider for next year.</li> <li>• Another challenge to improve on was searching. This year it worked very well. Minimal queues. Artist and crew searching was also successful.</li> <li>• ELT had a team from FR in it which was another commitment made prior to the show</li> <li>• Stage 2 was removed and we had a concern about Stage 3 loading. Implemented a lot of staff, cleared routes and had extra signage and therefore no issues with crowd movement here.</li> <li>• We added Specialized Security in the arena and this operation improved.</li> <li>• Statistics- Crime figures 50% of what they were in 2015 and very similar to 2016</li> <li>• 0 fire calls.</li> <li>• Medics 3 off site transfers. 2 down on last year.</li> <li>• 464 seen by first aid in 2017 vs 242 in 2016.</li> </ul>	

	<ul style="list-style-type: none"> <li>• Welfare down to 73 compared to 141.</li> <li>• 2 missing people reported and were found.</li> <li>• Increased evictions</li> <li>• Residents complaints – 62. Spike in off side complaints relating to ASB. Still overall down 50% on 2015 numbers.</li> <li>• Recycling was a success story. 340 cups returned in 2016. This year we had 28,250 at Community and 140,601 at Wireless.</li> </ul>	
Police	<ul style="list-style-type: none"> <li>• AU – Very happy with how event went. Crime levels broadly the same and not much else to say.</li> <li>• AU – Post Wireless feedback , residents not happy.</li> <li>• Police to keep an eye on side streets off SSR for next year.</li> <li>• Sunday egress was as close to perfect as you will get it.</li> <li>• In terms of the station, Finsbury Park cleared quicker than it would have if we'd used plan A (the 2016 model).</li> <li>• Front lawn worked well but pushed gangs out onto street.</li> <li>• NH – would prefer to have the 'bad boys' on the front lawn rather than to push them out of the park space to become a problem elsewhere. AU would rather keep the fencing as was in 2017. To be discussed ahead of 2018.</li> <li>• Never going to stop you booking these Acts but concerns with Abracadabra and credible Intel that raised concerns for a tense 45 minutes.</li> <li>• Drone was valuable and AU would like to see it.. Drone is the future as the helicopter was flying low and lead to noise complaints.</li> <li>• AU – the balance between the complaints and the benefits it brings us needs to be considered.</li> <li>• NH- drone battery pack life is not great.</li> <li>• DB- is drone operator coming back for next year?</li> <li>• NH- looking into it.</li> </ul>	<p>Discussion required on the front lawn layout</p> <p>NH / CA to provide AU with drone footage when available</p> <p>NH/CA to action</p>
BD	<ul style="list-style-type: none"> <li>• Crowds coming out onto SSR, overwhelmed</li> </ul>	



BL	<ul style="list-style-type: none"> <li>• <i>Islington concerns were not from Barry himself.</i></li> <li>• Islington Licensing pointing out change of plan relating to egress without prior notification to them. BL noted his staff did know</li> <li>• Significant dispersal into Islington. BL as anticipated</li> <li>• No stewarding at any other transport hub. BL/DB – as has been agreed prior to event</li> <li>• No info for residents on walking route from station.</li> <li>• Concerns of Lovebox and Field Day coming to Finsbury Park.</li> <li>• Residents do not like helicopters.</li> <li>• Was not bad overall. Would not be happy with it going back to 45000 to which BL noted that there is more concern regarding the football than the event from a H&amp;S side.</li> </ul>	<ul style="list-style-type: none"> <li>• No issues from TFL about people accessing other stations.</li> </ul>
MB	<ul style="list-style-type: none"> <li>• No complaints relating to traffic matters.</li> <li>• Everything seemed to work and was really good from a network perspective.</li> <li>• Nothing from BL and Islington on traffic either.</li> </ul>	
PS	<ul style="list-style-type: none"> <li>• No complaints from buses. Some issues during event but were rectified.</li> <li>• Streets team happy and got out on time.</li> <li>• Really improved the operation from Community to Wireless.</li> <li>• Really impressed with HOT debrief.</li> <li>• Cleansing option to have additional cleaner on site that FR pay for.</li> <li>• Storage points for barriers to be looked at.</li> </ul>	PS and FR to discuss cleansing and barrier storage
SP	<ul style="list-style-type: none"> <li>• Both events went really well.</li> <li>• Cleared 45/50 minutes earlier than TfL predicted.</li> <li>• The modelling does work.</li> <li>• LU had 75% of demand across the 4 days.</li> </ul>	

	<ul style="list-style-type: none"> <li>● 50% used FP with 18-20% using MH.</li> <li>● Reason cleared early, comms worked well/ people walked on/early egress.</li> <li>● Manor House should be looked at. Unsure how we solve the problem of people coming around and jumping barriers.</li> <li>● NH – We will do a public map with egress directions once we know the plan.</li> <li>● AU – Internal Disney was underused. This could be looked at.</li> <li>● Were some leakages at the GNR exit / entrance. TS rectified quickly.</li> <li>● No stewards in place at exits on SSR of Finsbury Park but was quickly fixed.</li> <li>● DB – Can entrances be isolated at Manor House?</li> <li>● Tim- looking at how the different elements at Manor House could work. Need to bring people off SSR and back into a Disney.</li> <li>● SP- VMS sign could say no access into Manor House Station</li> <li>● Compliant crowd that followed instructions.</li> <li>● Crowd behavior was generally good. The best behaved Wireless crowd we've seen.</li> </ul>	<p>NH egress to be worked on.</p>
SJ	<ul style="list-style-type: none"> <li>● Hackney issues to be further discussed.</li> <li>● Site design near playground needs to be looked at.</li> <li>● The queue near SGG needs to be reconsidered.</li> <li>● Stroud Green pathway complaints about cyclist going too fast and mix with pedestrians. NH – We are adding another box office which should alleviate issues.</li> <li>● Wayfinding to be clarified and distributed earlier.</li> <li>● Build and break was managed really well.</li> <li>● Overall the event went very well.</li> </ul>	<p>CA to work with SJ to ensure way finding signage is up earlier.</p>
BD	<ul style="list-style-type: none"> <li>● Lots of noise complaints about vibrations.</li> <li>● NH – No more low frequency complaints than usual from Vanguardias' perspective.</li> <li>● DB- When Vanguardia visited one resident, the vibration was coming from lift within the building.</li> <li>● Noise levels set for this event are not able to</li> </ul>	

	<p>cause damage to structure of building and complainants should raise with their building factors</p>	
DB	<ul style="list-style-type: none"> <li>• Uber looking at central location.</li> <li>• PS- Cannot mix Uber and Taxi.</li> <li>• NH Endymion Road gate is the emergency access area would not want that used.</li> <li>• PS- Comms to say to pick up Ubers further away.</li> <li>• Further discussion required on this issue.</li> </ul>	FR to look at taxis
AOB	<ul style="list-style-type: none"> <li>• NH – Planning further dates for Wireless for 2018 but cannot name dates at present until parks are happy.</li> <li>• SJ to let BL know when dates are confirmed so matters on building site can be factored in.</li> <li>• SP FP will be fully back in action by March 2018.</li> <li>• Wells Terrace will not be back in use for another 2 years and even then a business case will have to be made for it to be used for egress.</li> </ul>	